

Position Description

Position Title	Team Leader – Southern Operations
Employment type	Full Time
Pay Band	Band 5
Location	Swan Hill or Kerang
Direct Reports	4
Reports to	Senior Manager Planning and Service Delivery
Delegated Authority	E

Position Summary

The Team Leader - Southern Operations will provide leadership, guidance and decision making for operations staff in the Southern region and the wider organisation. The position is responsible for ensuring water, wastewater, irrigation, and drainage assets are operated and maintained in a safe, reliable and efficient manner.

The Team Leader - Southern Operations will ensure efficient and effective management of all assets within the southern region with the aim of standardising equipment and procedures across LMW. The position provides freedom to act and make decisions to efficiently manage southern resources and assets in-line with budget constraints to ensure organisational goals and essential services are maintained.

This role provides specialist technical advice and support to the wider organisation to ensure the development and achievement of organisational strategic objectives and business goals. The role shall liaise closely with the Operational Technology /Infrastructure Planning Team to ensure effective and efficient management of equipment.

Key Responsibilities

The Team Leader – Southern Operations will:

1. Provide sound leadership, significant technical knowledge, judgement and safety support to the Team Leaders and their teams within field presence.
2. Lead the Operations team in adhering to LMW's corporate plan, 5-year water plan and organisational objectives.
3. Support the delivery of safe, compliant, and aesthetically pleasing drinking water, and the delivery of compliant wastewater services, in accordance with all regulatory, public health, and environmental requirements
4. Support staff engagement projects and collaborating to deliver asset renewals and improvement opportunities.
5. Plan, coordinate, and oversee maintenance activities for water and wastewater assets, including treatment plants, networks, and associated infrastructure.



Vision:

A thriving future where water sustains people, nourishes land and enables prosperity



Purpose:

To realise the full value of water for healthy people and productive landscapes



6. Manage the performance of civil businesses ensuring compliance with contractual specifications, service standards, and Lower Murray Water obligations under the Essential Services Commission (ESC), performance and reporting requirements, and addressing performance issues to maintain service reliability, safety, and regulatory compliance
7. Support LMW infrastructure Service teams by providing high level input and guidance into maintenance planning, capital design and delivery.
8. Collaborate with the Northern Service delivery and Operations departments to align work practices, staff support and alliance.
9. Comply with all applicable policies, procedures, occupational and safety (OH&S) laws, regulations and policies, as well as environmental protection laws and policies

Skills and Experience

- Certificate III in Water and Wastewater Industry Operations (Treatment and Management).
- Demonstrated experience in leading teams in an operational environment and business practices.
- Strong understanding in the operation and maintenance of Water and Wastewater Treatment Plants and water, sewage pumping stations or similar environments
- Demonstrated experience in accurate record keeping, including the collection, recording, and maintenance of data, and the ongoing monitoring and reporting of performance against agreed standards and requirements.
- Working knowledge of asset management, maintenance/operations, budget control and financial responsibility.
- Strong verbal and written communication skills and the ability to build positive relationships with internal and external stakeholders.

Compliance Requirements

- Driver's License
- Criminal background check
- Confirmation of fitness for work



Key Behaviours



Professionalism
Maintaining a positive attitude, being punctual and reliable, showing empathy and understanding in our interactions and respectful, and following workplace policies and procedures.



Integrity and honesty:
Being open and transparent when making decisions, giving honest and supported advice, exercising power in a fair and reasonable way and addressing unacceptable behaviours in the workplace.



Collaboration and cooperation:
Actively participating in teamwork, sharing ideas and working together towards shared goals and objectives.



Inclusivity and diversity:
Valuing and respecting diversity, treating everyone with fairness and equality, promoting an inclusive and welcoming environment.



Coaching others:
Assist, challenge and encourage others by sharing knowledge, skills and/or experience to help individuals improve performance and achieve goals.

Signatures: We certify that the content of this position description is accurate:

Position Holder:

Signature:

Date:

General Manager:

Signature:

Date:

Managing Director:

Signature:

Date:

