

Position Description

Position Details

Position Title	Civil Maintenance Operator
Employment type	Full Time
Pay Band	Band 1
Location	Mildura
Direct Reports	Nil
Reports to	Team Leader Civil
Delegated Authority	G

Organisational Context

Lower Murray Water (LMW) is a large regional organisation servicing diverse communities across the region, stretching from Kerang to the South Australian border. A unique organisation, LMW operates both urban and rural water and sewerage businesses which support domestic and commercial customers from households through to large-scale irrigation operations. As a leader within the region, LMW has established itself as a major contributor to enhancing regional prosperity, directly impacting social, environmental, and economic benefits.

We operate within a dynamic industry with significant challenges requiring an innovative, integrated, and strategic approach and our vision is to provide a healthy, sustainable water future underpinned by our culture of performance excellence and a close partnership with our employees, customers, and communities.

Our Values

LMW's Values have been developed by our people and set guidelines of how we will behave in the workplace.

Deliver – We strive to deliver the best service to our community and ensure they have secure and reliable water and waste management services.

Grow – We strive to continuously develop, learn, and grow both individually and as an organisation.

Respect – We celebrate uniqueness and provide an inclusive culture for all.

Collaborate – We are a collaborative workplace that provides a supportive, friendly working environment.

Safe Work Done Well – We promote a Safety culture which prioritises physical and mental health and wellbeing.

Position Summary

As a Civil Maintenance Operator, you will form part of a team responsible for the safe delivery of programmed and breakdown civil maintenance across our water, wastewater, irrigation and drainage infrastructure.

Within the team you'll contribute to our safety-first and customer focused culture, ensuring our assets are operated and maintained in a safe, reliable and efficient manner.

Key Responsibilities

The Civil Maintenance Operator is responsible for:

1. Completing risk assessments and safe work method statements for tasks and assist in the development of safe work instructions for designated tasks.
2. Delivering safe, compliant civil maintenance works.
3. Reporting of hazards, risks and incident in the specified time frames.
4. Planning and assisting with programmed and reactive maintenance, repair and replacement
5. Using and maintaining tools, equipment and plant in a safe, clean and serviceable condition in accordance with recommended practices.
6. Ensuring plant and equipment checklists are completed and problems reported to the leadership team.
7. Ensuring compliance with maintenance programs and appropriate resources are used to ensure the best outcomes regarding safety, cost and efficiency.
8. Participating in the on-call roster and perform weekend and/or shift work when required to meet organisational requirements.
9. Complying with all applicable occupational and safety (OH&S) laws, regulations and policies, as well as environmental protection laws and policies.

Key Behaviours

Professionalism: Maintaining a positive attitude, being punctual and reliable, showing empathy and understanding in our interactions and respectful, and following workplace policies and procedures.

Integrity and honesty: Being open and transparent when making decisions, giving honest and supported advice, exercising power in a fair and reasonable way and addressing unacceptable behaviours in the workplace

Collaboration and cooperation: Actively participating in teamwork, sharing ideas and working together towards shared goals and objectives.

Inclusivity and diversity: Valuing and respecting diversity, treating everyone with fairness and equality, promoting an inclusive and welcoming environment.

Coaching others: assist, challenge and encourage others by sharing knowledge, skills and/or experience to help individuals improve performance and achieve goals

Skills and Experience

- Certificate III or above in Civil Construction and/or Qualified Plumber (desirable).
- Certificates and experience in dogging, crane operation, forklift and backhoe/front end loader, trench shoring, AC Pipe and Confined Space Entry (desirable)
- Proven ability to work collaboratively within a multi-disciplined team to achieve organisational objectives.
- Experience in working with customers and members of the public in a professional and respectful way.
- An understanding of safety management systems and the ability to lead by example to support a safety-first culture.
- Ability to monitor work standards and practices and to recommend ways to improve.
- Previous experience in the installation or maintenance of water or sewer infrastructure.

Compliance Requirements

Driver's License with a minimum medium rigid endorsement.

White Card or Construction Induction Card

Proof of vaccination in accordance with LMW's Vaccination Policy.

Criminal background check

Confirmation of fitness for work

Signatures: We certify that the content of this position description is accurate:

Position Holder:

Date:

Signature:

General Manager:

Date:

Signature:

Managing Director:

Date:

Signature: