

Explanation of Tariffs 2020/2021

Red Cliffs Irrigation District



PLEASE RETAIN FOR REFERENCE TO ALL ACCOUNTS RECEIVED IN 2020/2021

Tariffs and charges description as listed on accounts <u>Irrigation and Drainage</u>	Rate (p.a.) \$	Basis	Billed
Service Charge	100.00	Per Assessment	Quarterly
Delivery Share Fee	480.48	Per Delivery Share	Quarterly
Metered Water Usage Fee*	49.10	Per megalitre usage	Quarterly
Casual User Fee	480.48	Properties with insufficient Delivery Share	Annually
Excess Use of Allocated Water Charge	1,000.00	For every ML of overuse shown in the Allocation Bank Account (ABA)	30 days from notice
Property Drainage Fee – Division 1	92.84	Per Delivery Share	Quarterly
Property Drainage Fee – Division 2	87.36	Per Delivery Share	Quarterly
Property Drainage Fee – Division 4	23.60	Per Delivery Share	Quarterly
GMW Entitlement Storage Fee Murray Basin HR	9.42	High Reliability Water Share (megalitre entitlement)	Annually
GMW Entitlement Storage Fee Murray Basin LR	4.28	Low Reliability Water Share (megalitre entitlement)	Annually
GMW Entitlement Storage Fee Goulburn Basin HR	7.61	High Reliability Water Share (megalitre entitlement)	Annually
GMW Entitlement Storage Fee Goulburn Basin LR	3.93	Low Reliability Water Share (megalitre entitlement)	Annually
GMW Above Entitlement Storage Fee - Murray	4.28	Above Entitlement Storage Fee	Annually
GMW Above Entitlement Storage Fee - Goulburn	3.93	Above Entitlement Storage Fee	Annually
DELWP Water Share Fee	13.21	Per Water Share held in Victorian Water Register	Annually
Unmetered Domestic and Stock Charge	489.48	Per Customer (Does not include Service Charge)	Quarterly

*Domestic and Stock metered water usage from the last meter reading in June 2020 to December 2020 will be billed in the third quarter account. There may be other tariffs that apply to individual properties that are not listed here. Domestic and Stock Customers do not incur drainage fees.

ABA: Allocation Bank Account
AUL: Annual Use Limit
ML: Megalitre or a million litres
HR: High Reliability
LR: Low Reliability

DELWP: Department of Environment, Land, Water and Planning
GMW: Goulburn Murray Water

Termination Fees – Irrigation Districts (Merbein, Red Cliffs, Robinvale, First Mildura)
 Irrigation and Drainage Termination fees for the irrigation districts of Merbein, Red Cliffs, Robinvale and First Mildura are set at ten (10) times the delivery share for the district.

Definitions

Service Charge: is a fixed charge per Assessment to contribute to administration costs.

Delivery Share Fee: is based on the property's defined level of access to the delivery infrastructure. The property's defined level of access is its Delivery Share which is expressed in ML per 14 day period. This fee contributes to Lower Murray Water's fixed infrastructure and maintenance costs.

Metered Water Usage Fee: is based on the metered volume of water delivered to the property. This fee contributes to the cost of supply for each megalitre delivered.

Casual User Fee: is charged to Customers who do not have a delivery share or sufficient delivery share for the volume of water delivered to their property. It is the fee that is paid to contribute for the upkeep of the irrigation district's delivery system.

Excess Water Usage Charge: is charged at the end of the irrigation season for all customers who have exceeded the balance of water in their Allocation Bank Account.

Drainage Fee: is based on the property's defined level of access to the drainage infrastructure to collect excess applied irrigation water. The property's defined level of access is its Delivery Share which is expressed in ML per 14 day period. This fee contributes to Lower Murray Water's fixed infrastructure and maintenance costs.

GMW Entitlement Storage Fee: is a pass through fee from the Northern Victorian Resource Manager based on your total Water Share volume, covering the costs of maintaining and operating headwork's and river regulation.

GMW Above Entitlement Storage Fee: is a pass through fee from the Northern Victorian Resource Manager.

DELWP Water Share Fee: is a pass through fee from the Victorian Water Register, one fee per Water Share.

The break up of tariffs and charges across the 4 accounts are as follows:

1st Account Mailing Date – late July 2020 Due Date – end August 2020	100% Goulburn Murray Water Entitlement Storage Fee 100% Department of Environment, Land, Water and Planning Water Share Fee 100% Drainage Reuse Agreement 25% Service Charge 25% Delivery Share 25% Drainage Fee Usage (April to June 2020)**
2nd Account Mailing Date – late October 2020 Due Date – end November 2020	25% Service Charge 25% Delivery Share 25% Drainage Fee Usage (June to October 2020)
3rd Account Mailing Date – late January 2021 Due Date – end February 2021	25% Service Charge 25% Delivery Share 25% Drainage Fee Usage (October 2020 to January 2021)
4th Account Mailing Date – late April 2021 Due Date – end May 2021	25% Service Charge 25% Delivery Share 25% Drainage Fee Usage (January to April 2021)

**Any usage charged in the first account is at the 2019/2020 rate/ML as this usage applies to April-June 2020. The usage charge for 2019/2020 was \$47.00

Payment

Please refer to your account for payment options.

Accounts can be delivered electronically via BPAY View. Log into your online banking and look for the BPAY View or View Bills section to register each account. Your next account will be automatically sent to your online banking account.

Concession

From 1 July 2020 the maximum Water concession cap will be **\$168.55**.

Recipients of eligible Centrelink or Department of Veterans Affairs concession cards may be entitled to a concession on Irrigation Districts Domestic and Stock Supply Charges. Conditions apply. Details are available from our office.

#Due Dates for Payment

All Rural tariffs and charges must be paid by the date specified in the account provided and failing any date being specified in that account, 28 clear days from the date of issue of the account.

The date on all accounts represents the final date that the payment will be accepted interest free.

Interest shall be payable in respect to all amounts payable under a tariff or charge if the amount is not paid by the due date. From 1 July 2020 the interest rate has been set by the Essential Services Commission and the determined rate will apply for the entire financial year.

Monitoring Your Usage

You can monitor your water usage via the Lower Murray Water Online Water Ordering Site: <http://waterorder.lmw.vic.gov.au/> By logging in you have access to view the following:

- Your Meter Readings outlines readings for the season and past seasons.
- Assessment Information provides a summary of your ABA and Spillable Account.
- A Usage Chart details the water you have used for the current season, your previous usage, what your entitlement is and water available.
- Your irrigation outlets/meters information including the total metered usage.
- Your Water Share, Water Use Licence and AUL details.

Are you registered for our SMS alerts and Email alerts?

You can ensure you are receiving up to date information from us by updating your information via the Online Water Ordering site.

To do this you log in to the site: <http://waterorder.lmw.vic.gov.au/> and click on the Contact Info tab at the top of the screen. Enter your current details into the form and submit it for updating.

We encourage you to ensure this is up to date as we use SMS and email to update customers regularly as required.

If you require assistance with the Online Water Ordering site, registering your information or monitoring usage please contact our office during office hours.

Please refer to www.lmw.vic.gov.au for further information on our tariffs and charges. If you have any further queries please contact our office during office hours on 03 5051 3400.