

Lower Murray Water

2019 Growers' Conference

Compliance

Julie Campbell, Chief Financial Officer & Corporate Secretary



LOWER MURRAY
WATER

Compliance at LMW

- Current position
- Compliance governance
- Commitment

...ensuring integrity of our water market

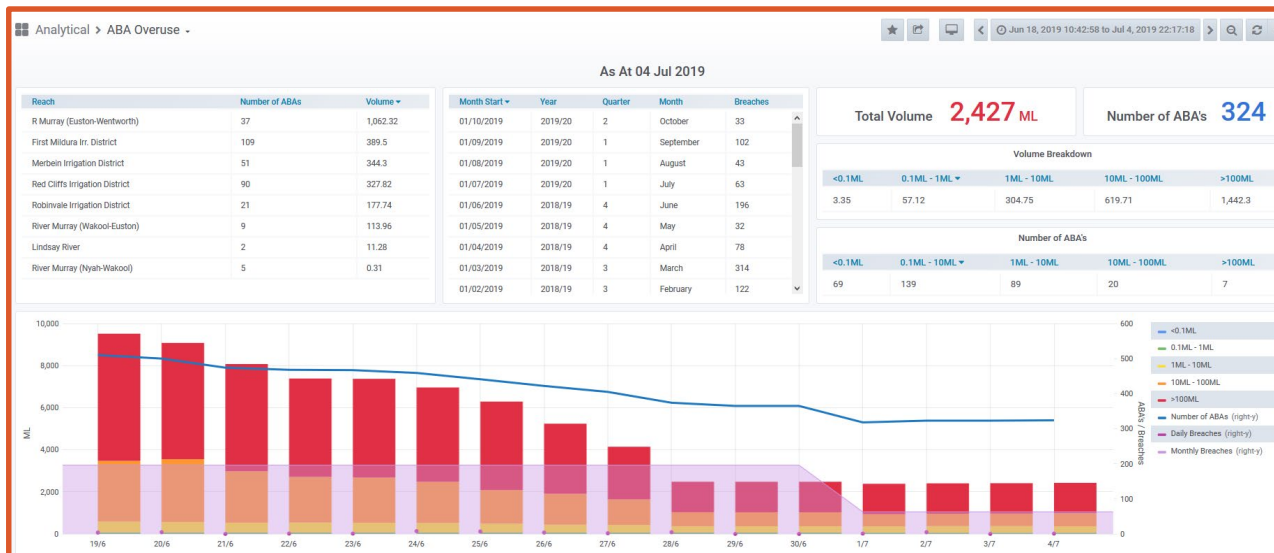
Unauthorised Take



Plan ahead, purchase in a timely manner

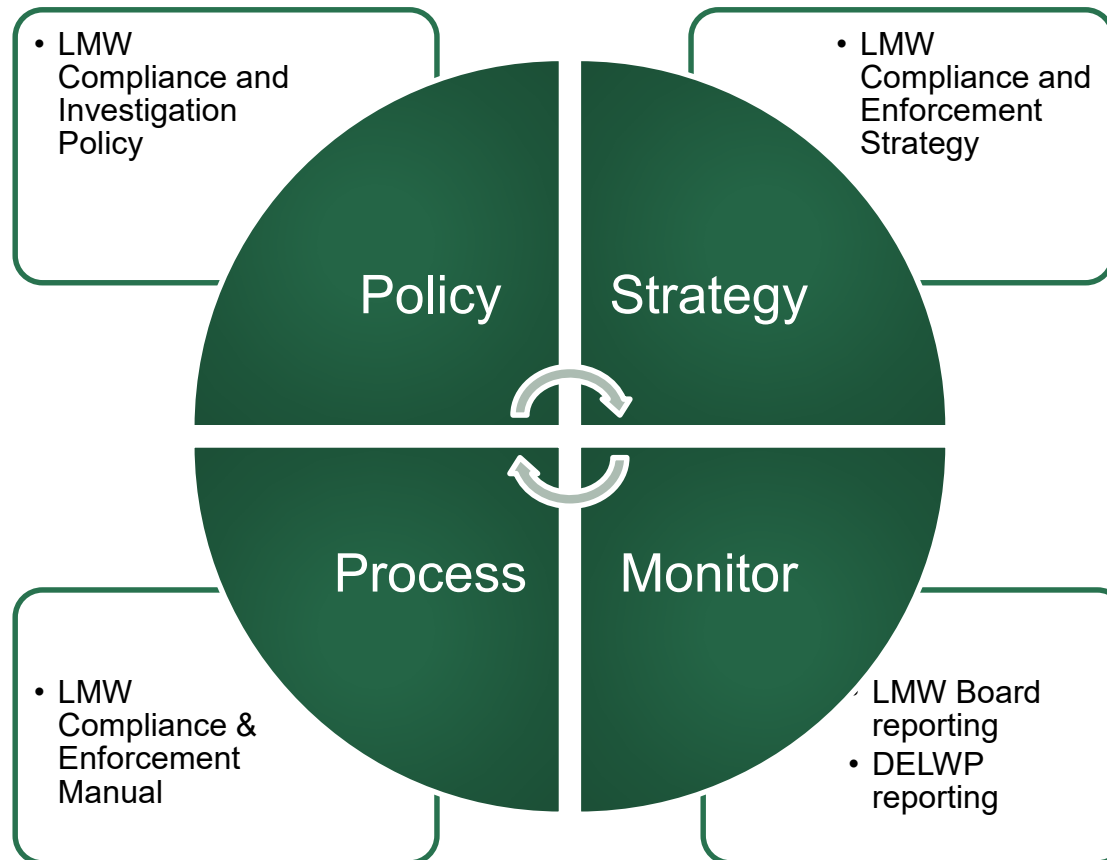
LMW Current Position

- SMP - rural customer meters
- LMW Rural Customer Charter
- Unauthorised take compliance process
- Monitoring of unauthorised take
- Customer engagement



LMW Compliance Governance

LMW Compliance Framework



LMW Commitment

- Customer input
- LMW Board
- DELWP
- Updated legislation
- MDBA
- Advocacy

LMW supports your market by managing compliance