

# OVERFLOW RELIEF GULLY (ORG)

## Fact Sheet



### WHY ARE THEY IMPORTANT?

An ORG is a drain-like fitting located outside of a house or dwelling which allows sewage to overflow protecting the interior of the home if there is a blockage with the sanitary drain or Lower Murray Water sewerage system.

Property owners are responsible for ensuring that their home is fitted with a properly designed and operational ORG as per AS/NZS 3500 National Plumbing & Drainage.



Customers must ensure that the **ORG is not:**

- Covered by objects including landscaping or garden beds
- Obstructed as the result of driveway, footpath or paving construction
- Underneath the dwelling as a result of home extensions
- Fitted with a grate that is unable to pop off or requires manual twisting to remove.
- Connected to stormwater downpipes

The **ORG must have:**

- Been installed at the prescribed level, lower than the lowest house fixture – as per AS/NZS 3500 National Plumbing & Drainage
- A clear drainage path away from the dwelling
- A grate that can pop off completely

### SEWAGE SPILLS - WHO IS RESPONSIBLE?

In the instance of a sewage spill occurring inside the property boundary from an ORG or LMW asset which has been caused by a blockage within LMW's area of responsibility or a system overload, LMW staff/contractors will attend the affected property, clear the blockage (if required) and clean up any external spills at no cost to the property owner.

Should a sewage spill occur inside the dwelling where LMW believes that the spill has been caused or exacerbated by a non-compliant ORG, LMW may not assist in the rectification of any damage caused.



For further information on ORG's and area of responsibility for blockages please refer to our Customer Charter or contact the Land Development Department on:

**03 5051 3400** (Sunraysia region)

**03 5036 2150** (Swan Hill region)

Further information:

[lmw.vic.gov.au](http://lmw.vic.gov.au) or telephone **03 5051 3400**

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