

# YOUR GUIDE TO STAGED WATER RESTRICTIONS

By Law No.2  
Water restrictions for drought response.

*Make every drop count!*



## CONTACT DETAILS

24 HOUR EMERGENCY SERVICE FOR URBAN WATER,  
SEWERAGE AND TRADE WASTE

**1800 808 830**

24 HOUR EMERGENCY SERVICE - RURAL IRRIGATION WATER

**5051 0777**



**Mildura (Head Office)**

741-759 Fourteenth Street  
Mildura 3500  
PO Box 1438 Mildura 3502  
AUSDOC DX 50023  
Telephone (03) 5051 3400  
Facsimile (03) 5051 3480

**Swan Hill (Area Office)**

73 Beveridge Street Swan Hill 3585  
PO Box 1447 Swan Hill 3585  
AUSDOC DX 30164  
Telephone (03) 5036 2150  
Facsimile (03) 5036 2180

**Robinvale (Area Office)**

37 Moore Street Robinvale 3549  
PO Box 600 Robinvale 3549  
Telephone (03) 5026 1300  
Facsimile (03) 5026 1106

**Kerang (Area Office)**

56 Wellington Street Kerang 3579  
PO Box 547 Kerang 3579  
AUSDOC DX 57908  
Telephone (03) 5450 3960  
Facsimile (03) 5450 3967

visit [www.lmw.vic.gov.au](http://www.lmw.vic.gov.au)



The details in this brochure are current at 1 July, 2006 but are subject to change without notice.



VISUAL STRATEGY DESIGN | TELEPHONE +613 5023 4900 | LMMW023B

## SPECIAL NOTES

- 1 Staged Water Restrictions apply to all urban and rural garden water supplied to properties within Lower Murray Water districts (and includes any property supplied with water by way of specific agreement).
- 2 Permanent Water Saving Rules are replaced by Staged Water Restrictions.

## PENALTIES

Penalties apply for breaches to the Staged Water Restrictions.

**Fines in excess of \$1,000 may apply and/or water services may be restricted or disconnected from our supply.**

## FURTHER INFORMATION

Information on all other restriction categories can be obtained by visiting [www.lmw.vic.gov.au](http://www.lmw.vic.gov.au) or by telephoning your local Lower Murray Water office.

## DEFINITIONS

**'Alternate Day'** means:

- a) in the case of a property with an odd street number, each odd-numbered day of any month; and
- b) in the case of a property:
  - i) with an even street number; or
  - ii) without a street number, each even-numbered day of any month; and
- c) in the case of any property, the 31st day of any month.

**'Specified Days'** means:

- a) either or both of Sunday and Wednesday for a property with an odd street number; or
- b) either or both of Saturday and Tuesday for a property with an even street number or a property without a street number.

**'Automatic Watering System'** means a watering system capable of being set to turn on and off automatically, at pre-determined times, without human intervention.

**'Manual Watering System'** means:

- a) a watering system which is not an automatic watering system; or
- b) an automatic watering system, operated manually, rather than automatically.

**'Public Garden or Lawn'** includes:

- a) any garden, lawn, plantation, park, reserve or other area, used for public recreation or amenity; and
- b) any cemetery, crematorium, central road area or roundabout under the management or control of a public authority, but does not include:
- c) any residential or commercial gardens or lawn; or
- d) any sportsground; or
- e) any nature strip.

**'Fountain or Water Feature'** includes any indoor or outdoor ornamental fountain or water feature and, except in relation to Stage 4 restrictions, with a volume:

- a) of up to 500 litres, that projects water for more than 20 centimetres above the outlet of that water; or
- b) of more than 500 litres.

**'Residential or Commercial Pool or Spa'** means a swimming pool or spa, operated for commercial purposes, or in conjunction with any commercial premises (including any hotel), other than a municipal pool or spa.

**'Vehicle'** includes boat, aircraft and any other vehicle whatsoever, however it is propelled or moved.

**'Commercial Car Wash'** means any commercial facility for washing cars.

**'Hard Surface'** includes any courtyard, decking, footpath, driveway or other area, with a concrete, asphalt, brick, tile, bitumen, timber or similar impervious surface.

## WATER USAGE

### STAGE 1

### STAGE 2

### STAGE 3

### STAGE 4

#### Gardens & Lawns



- 1 A **garden/lawn area** must not be watered except by means of:
  - a) a manual watering system which operates only as required within the hours of 6.00am - 8.00am and 8.00pm - 10.00pm on 'alternate days'; or
  - b) an automatic watering system which operates only as required within the hours of midnight - 4.00am on 'alternate days'.
- 2 A **garden/lawn area** may be watered using a hand-held hose fitted with a trigger nozzle, or watering can or bucket at any time.
  - 'Alternate Days' - see definitions on reverse.

- 1 A **garden area** must not be watered except by means of:
  - a) a manual dripper watering system which operates only as required within the hours of 6.00am - 8.00am, and 8.00pm - 10.00pm on 'specified days'.
  - b) an automatic dripper watering system which operates only as required within the hours of midnight - 4.00am, on 'specified days'.
- 2 A **lawn area** must not be watered at any time.
- 3 A **garden area** must not be watered except by means of a hand-held hose fitted with a trigger nozzle, or watering can or bucket filled either by a hand-held hose fitted with a trigger nozzle or directly from a tap, and then only as required within the hours of 6.00am - 8.00am, and 8.00pm - 10.00pm on 'specified days'.
  - 'Specified Days' - see definitions on reverse.
  - Note: No watering is permitted on Monday, Thursday and Friday.

#### Public Gardens & Lawns



- 1 A **garden area** must not be watered except by means of:
  - a) a manual watering system which operates only as required within the hours of 6.00am - 10.00am and 8.00pm - midnight on 'alternate days'.
  - b) an automatic watering system which operates only as required within the hours of midnight - 8.00am on 'alternate days'.
- 2 A **garden/lawn area** may be watered using a hand-held hose fitted with a trigger nozzle, or watering can or bucket at any time.
  - 'Alternate Days' - see definitions on reverse.

- 1 A **garden area** must not be watered except by means of:
  - a) a manual dripper watering system which operates only as required within the hours of 6.00am - 10.00am and 8.00 pm - midnight on 'specified days'.
  - b) an automatic dripper watering system which operates only as required within the hours of midnight - 8.00am on 'specified days'.
- 2 A **lawn area** must not be watered at any time.
- 3 A **garden area** must not be watered except by means of hand-held hose fitted with a trigger nozzle or watering can or bucket and only as required within the hours of 6.00am - 10.00am on 'specified days'.
  - 'Specified Days' - see definitions on reverse.
  - Note: No watering is permitted on Monday, Thursday and Friday.

#### Fountains & Water Features



- 1 A fountain or water feature must not be operated unless it recirculates any water used.
- 2 A fountain or water feature must not be filled or topped up.

- 1 A fountain or water feature of any volume must not be operated.
- 2 A fountain or water feature of any volume must not be filled or topped up.

#### Swimming Pools & Spas (Residential or Commercial)



- 1 A new pool or spa with a capacity of less than 500 litres may be filled by means of either a hand-held hose fitted with a trigger nozzle, or by a watering can or bucket.
- 2 A new residential or commercial pool or spa with a capacity of between 500 and 2,000 litres may be filled.
- 3 A new residential or commercial pool or spa with a capacity of 2,000 litres or more must not be filled for the first time except by means outlined in a Water Conservation Plan approved by the Authority.

- 1 A new pool or spa with a capacity of less than 500 litres must not be filled.
- 2 A new residential or commercial pool or spa with a capacity of between 500 and 2,000 litres must not be filled.
- 3 A new residential or commercial pool or spa with a capacity of 2,000 litres or more must not be filled.

- 1 A new pool or spa with a capacity of less than 500 litres must not be filled.
- 2 A new residential or commercial pool or spa with a capacity of between 500 and 2,000 litres must not be filled.
- 3 A new residential or commercial pool or spa with a capacity of 2,000 litres or more must not be filled.

#### Hard Surfaces (Paved Areas, Driveways, Decking)



Water must not be used to clean a hard surface unless cleaning is required as a result of an accident, fire, health hazard, safety hazard or other emergency, and a hand-held hose fitted with a trigger nozzle is used.

Water must not be used to clean a hard surface unless cleaning is required as a result of an accident, fire, health hazard, safety hazard or other emergency, and a hand-held hose fitted with a trigger nozzle is used.

#### Vehicles



Water must not be used to clean a vehicle except by means of:
 

- a) a high pressure water cleaning device; or
- b) a commercial car wash; or
- c) a watering can or bucket filled directly from a tap (and not by means of a hose).

Water must not be used to clean any part of a vehicle other than its windows, mirrors and lights, and for spot-removing corrosive substances, and then only with a bucket filled directly from a tap (and not by means of a hose).

#### Commercial Car Wash



- 1 A **commercial car wash** must not use water to clean vehicles, except by means of:
  - a) a high pressure water cleaning device; or
  - b) a hand-held hose fitted with a trigger nozzle to pre-rinse and rinse only; or
  - c) a watering can or bucket filled either by a hand-held hose fitted with a trigger nozzle, or directly from a tap.
- 2 A **permanent bay car wash** may operate at any time.

- 1 A **commercial car wash** must not operate:
  - a) unless it will not use more than 70 litres of water, for every vehicle washed; and
  - b) except in accordance with a 'Water Conservation Plan, prepared by the operator and approved by the Authority.
- 2 A **permanent bay car wash** must not operate:
  - a) unless it will not use more than 70 litres of water that is not water recycled by the carwash, for every vehicle washed; or
  - b) except in accordance with a 'Water Conservation Plan, prepared by the operator and approved by the Authority.

A **commercial/permanent bay car wash** must not use water to clean any part of a vehicle other than its windows, mirrors and lights, and then only with a bucket filled directly from a tap (and not by means of a hose).