



**ROBINVALE**

**CUSTOMER SERVICES  
ADVISORY COMMITTEE**

**MINUTES**

**Venue:** LMW 14<sup>th</sup> Street Tower Room  
**Date:** Wednesday 14<sup>th</sup> January 2009  
**Time:** 4:00pm – 5:00pm

**1.0 APOLOGIES**

Frank Constantino was late to the meeting due to a prior commitment

**ATTENDANCE LMW**

Owen Russell	General Manager – Customer Service
Leesa Corless	Customer Relations Officer
John Bergin	Manager Financial Services

**ATTENDANCE CSAC**

Frank Constantino	Chair – attended from 4.15pm
Don Albanese	Deputy Chair
Lindsay Camera	
Jeannette Cattanach	
Ken Stringer	
Ian Boyd	

**2.0 WELCOME OWEN RUSSELL**

Owen welcomed all members to the meeting and advised that Frank would be attending the meeting late.

**3.0 PRIVATE DIVERTERS – FINANCIALS JOHN BERGIN**

John Bergin gave an overview on financials for the 2007/08 reporting period. Substantial Capital Works have been underway for the Robinvale district which will continue into the 09/10 financial year.

Outstanding debtors have increased from the 06/07 figure of \$237K to \$366K for the 07/08 financial year.

**Budget for 2008/09**

John gave an overview on revenue, expenditure, renewals and depreciation. As per handout provided

**LMW ANNUAL REPORT 2007/08 OPERATING STATEMENT JOHN BERGIN**

John Bergin gave an overview of the entire business financial Operating Statement for the year ended 30<sup>th</sup> June 2008.

**4.0 APPOINTMENT OF NEW BOARD MEMBER**

**OWEN RUSSELL**

Owen gave an overview regarding the appointment of Peter Jones to the LMW Board. Peter's background is in the ADFA and the dried fruit industry. Peter's term will expire at the end of 2011.

**GENERAL BUSINESS**

**Allocation announcement tomorrow – 15<sup>th</sup> January 2009**

We are expecting to see another few percent increase for tomorrow's allocation announcement. We are hopeful to see either high 30's or low 40's for total allocation for the district. Temporary water is currently at \$315ML and permanent water is currently selling at \$2400ML. Allocation announcements will continue through until April 2009.

**Northern Sustainable Water Strategy** – close off for submissions occurred just prior to Christmas. The summary of these submissions will be available from mid February 2009.

**Carryover/Allocations forum**

A forum will be held Friday 16<sup>th</sup> February at 9.30am at the Working Mans' Club.

**Installation of pipes impacting on harvest**

Owen stated to the committee that if any committee members notice any works being carried out that might impact on the property please let the office know immediately and other arrangements will be made.

**Status of roads in Robinvale infrastructure upgrade areas**

Please let the office know if any road surfaces are in bad condition as a result of the upgrade and it will be addressed.

Next CSAC meeting will be in approx 8 weeks, after harvest.

Meeting notices will go out a few weeks prior to the scheduled date.

**Meeting closed at 5.00pm**