

Full Terms and Conditions

Eligibility

1. The rebate is only available for eligible customers, who have purchased and installed eligible products to replace pre-existing lawn areas with water wise garden or non-water using surfaces. It does not allow for the establishment of gardens or non-water using surfaces in areas that were not previously lawn areas. 2. An eligible customer is: a) a residential customer whose property is connected to a reticulated water supply serviced by Lower Murray Water; b) One who has purchased eligible water saving products to replace lawn at the serviced property between 15th July 2009 and 30th September 2009; c) One who has obtained the landlord's consent in writing if they are a tenant, who is required to pay the WATER BY MEASURE portion of the property water account 3. Eligible customers, in accordance with clause 2, can make only one application for rebate for each eligible property over the life of the project. 4. To qualify for the rebate, the customer must first complete and return the project 'Registration of Interest' form. 5. Eligible products must be purchased between 15th July 2009 and 30th September 2009 and original receipts must be provided with the rebate application. Photocopies will not be accepted. See also Clause 12. 6. Round One of the Water Wise Garden Project will be open to the first 100 eligible customers who lodge a fully completed Registration of Interest form.

Products Eligible For Rebate

7. Eligible products are: Mulch, Soil Wetting Agents, Weed Mat, Irrigation Fittings (drippers, dripper line, trigger nozzles, tap timers, garden hose); Paving and artificial turf (materials cost and delivery charge only); Eligible plant types (plant cost only, installation not included) 8. Customers should note paving and artificial turf attracts a different rebate level from other products (see Clause 21). 9. Eligible plant types are detailed on the reverse of this page. 10. Delivery charges can be included as part of the total purchase price; however labour costs are excluded from the rebate calculations.

Claiming the Rebate

11. Applications for the rebates will only be accepted on the official application form, with all sections completed in full and in accordance with the instructions on the form and these terms and conditions; including the provision of original receipts. 12. Receipts must clearly show the items purchased and the supplier's name; and must indicate if the supply includes a GST component. 13. Customers may be requested to provide additional information or substantiate information supplied to Lower Murray Water. 14. All applications for rebates under these terms and conditions must be received by Lower Murray Water no later than 30th September 2009.

Rebate Calculations on Water for Measure

15. Rebates will be applicable to the WATER BY MEASURE portion of the customer's water account only. 16. Lower Murray Water will endeavour to have the rebate appear on the customer's first quarterly account following the end of the first billing period after the rebate application has been approved. 17. If the rebate granted is greater than the customer's WATER BY MEASURE account (for the account when the credit first appears) then the credit balance will be applied to all subsequent accounts until the rebate credit is absorbed. 18. The credit is not transferrable to another account the eligible customer may hold. 19. The maximum rebate available to any eligible customer is \$500. 20. The GST portion of eligible product purchases will not be included in the rebate calculations. 21. Rebate levels available are: Paving and artificial turf - \$30 rebate for each \$200 spent, to a maximum rebate of \$500; All other eligible products - \$10 rebate for the first \$50 spent; with \$30 for every \$100 spent thereafter, to a maximum rebate of \$500.

Customers Agree to Promotions

22. Customers lodging an Registration of Interest for the project consent to: a) Lower Murray Water contacting them to discuss their involvement in the project, at various stages during the project; b) Lower Murray Water visiting the property, at a mutually agreed time, to view the area of lawn the customer wishes to replace; c) allowing Lower Murray Water's corporate photographer to take photographs of them and their garden area at any stage of the project (the timing of this would be by mutual consent and the photographer would be accompanied by a Lower Murray Water representative at all times); d) photographs taken during the Project will be used by Lower Murray Water at their discretion; including (but not limited to) Lower Murray Water's website, and publications and promotions. With the exception of the media, photographs will not be made available to any third party without the written consent of the customer. Customers may request a copy of any photograph taken of themselves or their property during this Project; e) their names and town being published in various media should they be the winner of any prize drawn throughout the project.

Qualifying for Major Prize Draw

23. To qualify for entry into the major prize draw, customers must indicate this on the rebate application form. 24. In order to enable timely judging, works must be concluded by Monday 12th October 2009. 25. Customers must allow access to their property for judging to take place in the week of Tuesday 13th - 20th October 2009 (times and date will be pre-arranged). 26. Customers must be willing to be involved with promotion of the project which will include those items detailed in Clause 22.

General Conditions

27. It is the customer's responsibility to ensure their rebate application is at Lower Murray Water (Fourteenth Street, Mildura office) no later than 30th September 2009. Lower Murray Water is not able to accept late applications and can not be held responsible for delays in postage/delivery. 28. Applicants must repay any rebate provided if any of these terms and conditions are found to have been breached. 29. Lower Murray Water reserves the right, at its sole discretion and at any time, to change any or all of the Terms and Conditions for the Rebate Scheme or to cancel the Rebate Scheme. 30. In accordance with Privacy legislation we advise customers the information collected in the official application form will be used by Lower Murray Water to process applications for rebate as part of this project. The information may be used by Lower Murray Water to provide the customer with information about services and products. 31. While every effort has been made to ensure this publication is accurate and correct, Lower Murray Water does not guarantee that the publication is without flaw of any kind or is wholly appropriate for your particular purposes and therefore disclaims all liability for any error, loss or other consequence which may arise from you relying on any information in this publication.



WaterWise
Garden Project
A Lower Murray Water Initiative

An initiative of Lower Murray Water in conjunction
with Mildura Rural City Council, Swan Hill Rural City
Council and our Project Supporters.

Contact Details

For further information please contact
Lower Murray Water's Customer Relations Officer.

waterwise@lmw.vic.gov.au

03 5051 3400

visit www.lmw.vic.gov.au



Our Water
Our Future
Victoria
The Place To Be

The details in this brochure are current at 1 July 2009 but are
subject to change without notice.

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recycled paper.



WaterWise
Garden Project

A Lower Murray Water Initiative

Fantastic
rebates available
for conversion
costs*.

WIN great prizes
by converting
current lawn areas
to Water Wise Garden
beds, or non-water
using surfaces.

See inside
for full
details!



*Rebates available on specific items only - see inside for further details.

How do I take part?

Step 1

Obtain a WaterWise Garden Project - Registration of Interest (ROI) form. ROI forms may be downloaded from our website www.lmw.vic.gov.au or by contacting any Lower Murray Water office.

Step 2

Decide which areas of lawn on your property you want to replace with water wise garden or non-water using surface.

Step 3

Complete the WaterWise Garden Project - ROI form and return it to Lower Murray Water. Remember to ensure it is fully completed with all questions answered and don't forget to sign it! When submitting your ROI form, you will receive a goody bag of water saving information and products, along with discount vouchers from participating local businesses.

Step 4

Purchase and install eligible products between the specified dates of the project and undertake the works. Keep all original receipts for attaching to your rebate application form.

Step 5

Lodge your rebate application form (and original receipts) with Lower Murray Water no later than 30th September 2009 and indicate if you wish to be considered for the major prize draw (Note: works must be completed by October 12th to be considered for the major prize draw).

Step 6

Complete your transformation of lawn areas and watch your water consumption drop while enjoying your new garden!

2009 Critical Dates

From 15th July Collect and complete a Registration of Interest form.

15th July - 30th September Purchase eligible products between these dates.

30th September Ensure you have lodged your rebate application by close of business.

12th October To be eligible for major prize draw, your conversion works should be completed by today.

13th - 20th October Judging of your gardens (if entered into the major prize draw).

Rebate Examples

Items	Spend	Rebate
Tap timer	\$15.00	
Soil wetter	\$35.00	
Plants	\$40.00	
Total	\$90.00	\$10.00
Tap timer	\$15.00	
Soil wetter	\$45.00	
Mulch	\$250.00	
Plants	\$40.00	
Dripper hose	\$58.00	
Total	\$408.00	\$100.00
Mulch	\$750.00	
Soil wetter	\$90.00	
Dripper hose	\$232.00	
Plants	\$200.00	
Total	\$1,272.00	\$370.00
Paving	\$2,750.00	
Mulch	\$100.00	
Crusher Dust	\$250.00	
Total	\$3,100.00	\$490.00

Eligible Plant Types

Lower Murray Water encourages the use of drought tolerant and native species for this project. Information regarding suitable plant types for our region will be contained in the goody bag available upon presentation of your fully completed Registration of Interest form. For initial information, please see www.lmw.vic.gov.au for useful links and data. Please note a rebate is NOT available on the labour component of planting.

Generous vouchers, discounts and rewards available from local businesses - FREE- simply for registering!

Project Supporters

The following businesses are Supporters of the Water Wise Garden Project

- Swan Hill Hardware Pty Ltd
- Mitre 10
- Xspurt Irrigation
- Wentworth Garden & Rural Supplies
- Plantmania Nursery
- Water Dynamics Mildura
- Gardenland Landscape Supplies
- Think Water - Swan Hill
- Mildura Irrigation Centre
- Robinvale Bushland Nursery
- Swan Hill Sand Supplies
- Think Water - Mildura
- Mildura Bobcats
- Irribiz
- Arthur Robinson Plumbing
- Justurfit Turf & Synthetic Lawn
- Murray Darling Digger Hire
- Plantarium Nursery
- Oasis Unmatched
- Lang's Native Plant Nursery
- Swan Hill Rural City Council
- Mildura Rural City Council

Customers should be aware that not all the products offered by our Project Supporters above are eligible for a rebate.